

Inflate-Your-Party

FREQUENTLY ASKED QUESTIONS

1. Does Inflate-Your-Party have insurance?

Yes. We are fully insured and a copy of our policy remains with our rental units at all times.

2. Can you set up on public property?

Yes. If the controlling agency needs to be added to our insurance it is a one time fee of \$30.00.

3. Who will set up the inflatables?

We do. We will set up and take down. Our insurance policy will not allow the customer to do it themselves.

4. How far will you deliver to?

We cover all of Washtenaw county and most of Livingston, Jackson, and Lenawee counties.

5. Is there a delivery charge?

No. Delivery is free within our service area

6. Can the unit be set up on pavement?

Yes. We use sandbags for securing the unit in this case.

7. Can we set up next to our pool, or down near our lake.

Sorry, we can not set up near any standing water of any size. We must also take into consideration other obstacles like overhead wires, branches, decks, children's play structures, etc.

8. What if the weather is not looking good for our event?

We understand Michigan weather. We are limited by rain and wind as to what is acceptable to set up in. We would like your event to be successful so we will stay in touch, watch the weather, and if possible set up when and if it clears off. You will never be charged if you are not able to use the equipment.

9. What do you use to power your units?

Any standard 110v outlet will work as long as we are within 100ft. If this is not available we have a generator we can supply for \$50.00.

10. Can I keep the unit overnight?

Generally no...unless the event runs for more than one day. In that case we would return to clean, deflate, and secure the unit and set up again the next day.

11. Are these inflatables safe?

Absolutely safe! We use one of the best manufacturing companies in the industry. Safety is our utmost concern. As with any product, and our children, we must make sure they are supervised at all times to ensure this safety!

12. What if the kids don't have fun ?

Impossible!